|  |  |
| --- | --- |
| Name: | Gio Anton Velez |

**Problem Analysis (Camella Homes)**

|  |  |  |  |
| --- | --- | --- | --- |
| **Description**  **(What’s the problem?)** | **Cause**  **(What causes the problem?)** | **Symptoms**  **(How do we know the problem exists?)** | **Impact**  **(Why is this important? What are the consequences?)** |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

**Visualize the Process**

**What’s the business goal? Why do they need software?**

**What characteristics should the software have?**